

THE CORRECTION DEMAND IN PLENARY MINUTES

- After the verbatim record is produced in hard copy and distributed, those concerned can make a written application to the Bureau of the Assembly.
- Following this application, the Bureau of the Assembly makes the necessary scrutiny. If the Bureau of the Assembly admit that the correction demand is rightful, it publishes a correction, which is added to the related Journal of Records.

QUALITY CONTROL (ISO 9001)

The Turkish Parliament is the first Parliament in the world that achieved ISO 9001 status.

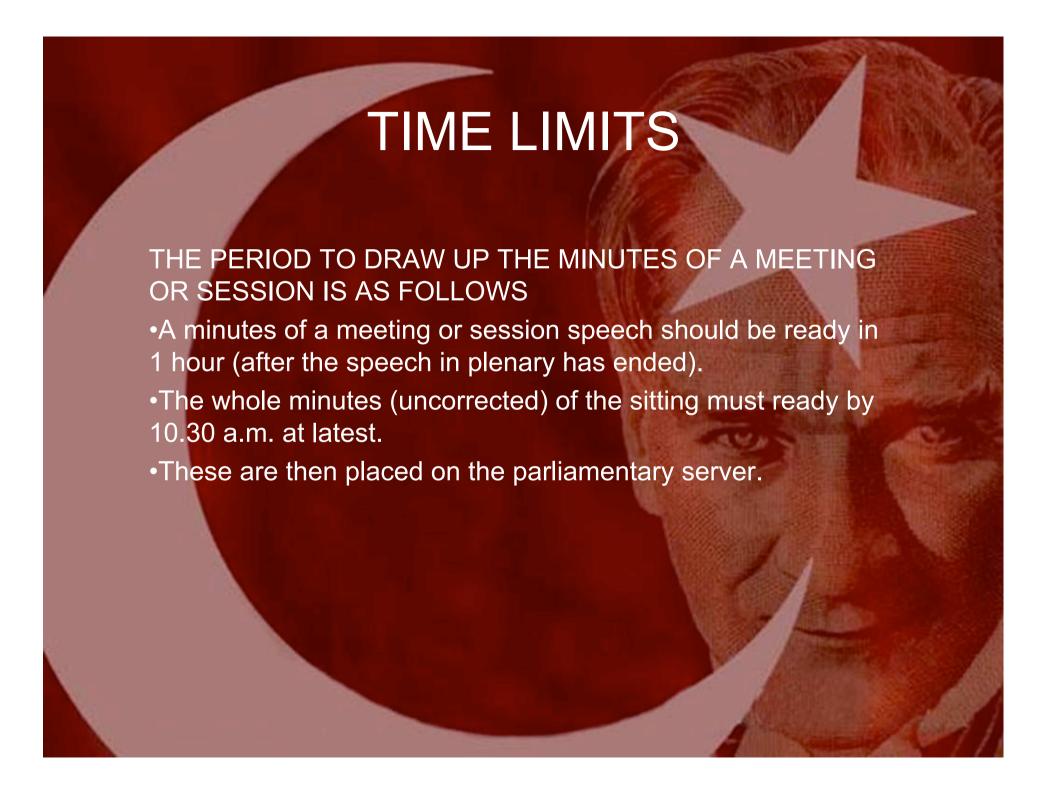
To apply this quality control system to our management:

- •The processes have been determined.
- •The work flow chart has been done.
- •Duties, authorities and responsibilities have been determined.
- •Five guide books have been prepared as control criterias.
- •Two control points: Stenographer and expert stenographer performance follow charts have been constituted.
- •At six month intervals, the aim and the performance of the control system are discussed. As a result, inservice training are organized.



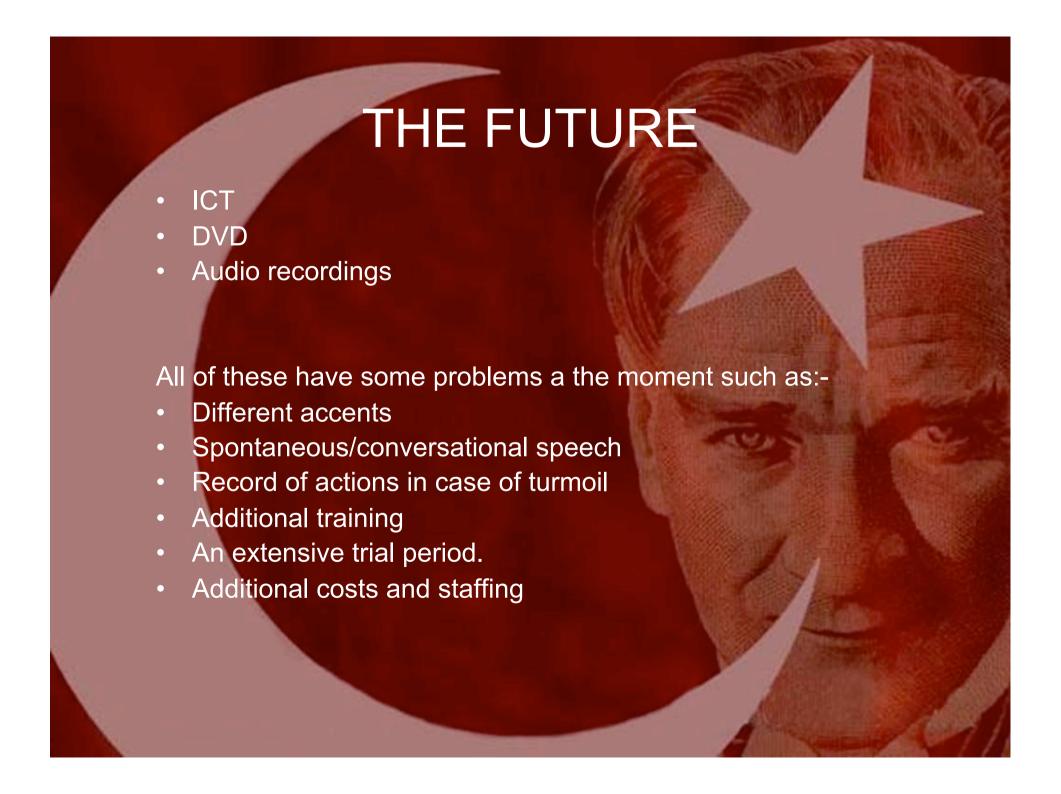
We prepared guidebooks for:

- Record services
- Administrative services
- Drawing up minutes
- Preparing content of the Journal of Records
- Preparing summarize of the minutes
- Preparing the catalogue of minutes





- I Duties in the Parliament
- a) Plenary minute services
- b) Minute services out of the plenary
 - The Bureau of the Assembly
 - Specialization commissions
 - Research and investigation commissions
 - The press conferences of the Chairman
 - The Chairmans meetings with foreign delegations
 - Board of Spokesmen (control and administration)
 - The Council of Culture, Art and Publication
- II Duties out of the Parliament
- a) Minute services for the trials of the constitutional court in the capacity of The Supreme Court
- b) International symposiums



CONCLUSION

As the Record Management Department of the Turkish Parliament Our vision is:

•To bring the Journal of Record to perfection for the Elected (M.P.), Civil Servants, academic and the public, by blending technological developments with the deep rooted experience and knowledge which we gained since the establishment of the republic.

Our mission is:

 Accurate recording of proceedings, to serve the minutes in a neutral and accurate way, and importantly on time.

Our aim is:

- •To update the stenographers by the inservice training, to encourage them to improve themselves, to improve the technological equipment, and working environment for the stenographers.
- •To strive for excellence and serve the parliament and public.

